

Technical Price List 2010

Support Rates and Fees

	R excl.	Vat	R incl.
Handling Fee	R 100.00	R 14.00	R 114.00
Call out fee	R 250.00	R 35.00	R 285.00
Per Hour Rate Out of office			
Sierra	R 300.00	R 42.00	R 342.00
Wavecom	R 200.00	R 28.00	R 228.00
Active Guard (Non Service Fee)	R 350.00	R 49.00	R 399.00
PX/LX/EX	R 350.00	R 49.00	R 399.00
Open AT support	R 360.00	R 50.40	R 410.40

Software: Modems and Modules per device

Load firmware & OS	R 75.00	R 10.50	R 85.50
Load application supplied by Trinity (VAF, WIPsoft & Platform)	R 75.00	R 10.50	R 85.50
Combo price on the two above	R 100.00	R 14.00	R 114.00
Load customers custom application	R 125.00	R 17.50	R 142.50
Load IMEI numbers	R 75.00	R 10.50	R 85.50
Activating/Load commercial features (full TCP/IP, plug ins, etc)	R 75.00	R 10.50	R 85.50
Configuring modem/module software through wavecom bench	R 250.00	R 35.00	R 285.00
Loading customers specific settings	R 90.00	R 12.60	R 102.60

Hardware:

Replace serial chip	R 225.00	R 31.50	R 256.50
Repair Power circuit	R 250.00	R 35.00	R 285.00
Replace Antenna pigtail	R 225.00	R 31.50	R 256.50
Replace SIM Reader	R 217.00	R 30.38	R 247.38

Out of warrantee Active Guard

Water Damage	Core Exchange	R 2,192.99	R 307.02	R 2,500.01
Completely disfunctional	Core Exchange	R 2,192.99	R 307.02	R 2,500.01
Split cover		R 1,578.95	R 221.05	R 1,800.00
Loose components		R 1,578.95	R 221.05	R 1,800.00
Cracked cover		R 1,578.95	R 221.05	R 1,800.00
Cradle Repair		R 150.00	R 21.00	R 171.00
Power Cable Repair		R 150.00	R 21.00	R 171.00

Training:

To be announced